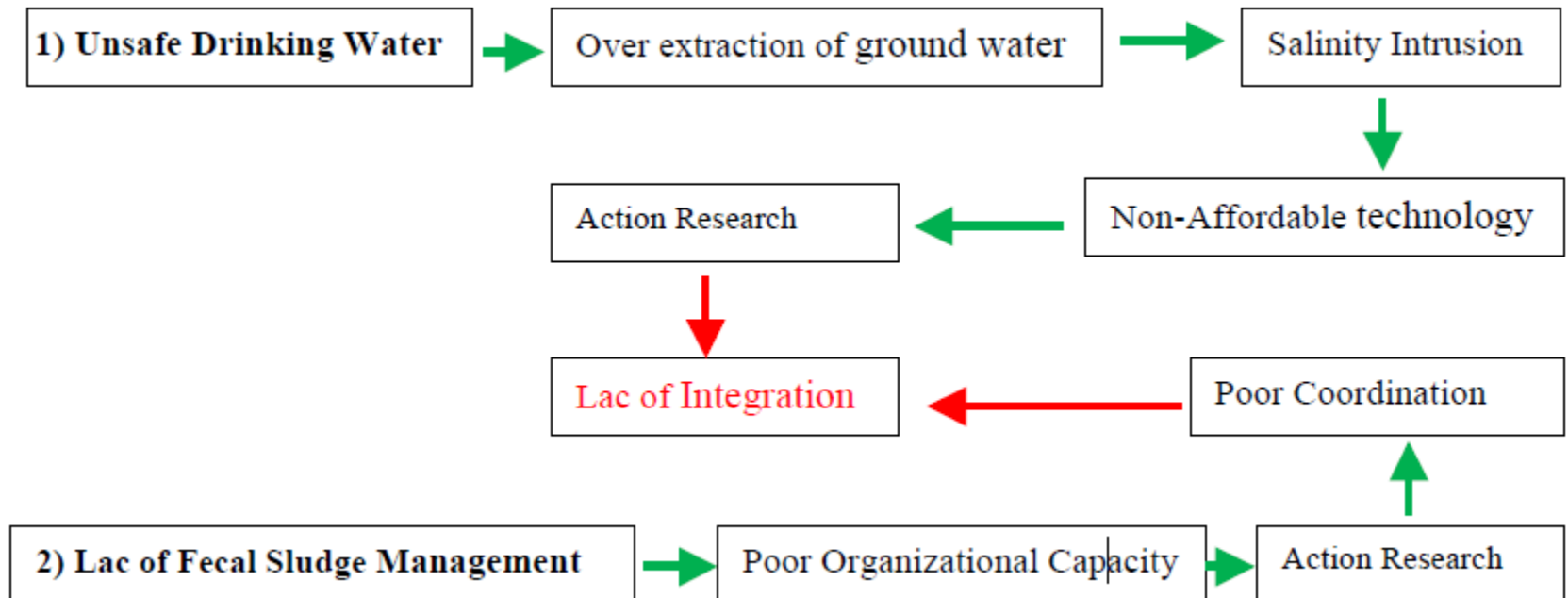


Presentation on Change Project of Khulna Water Supply & Sewerage Authority



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Change Area



Change Project Vision

To fulfill the overall goal of SUWAS 2018 A Khulna team, my individual change project is:

“By 2019, Enhance organizational capacity to ensure safe water for marginalized people with alternative affordable solution sensitizing them about water safety plan and misuse of water.”

Project Area:

Rishipara Slum, Sonadanga, Khulna, 25 no. Ward.

Water Supply Scenario of Rishipara Slum Before Change Project

- There are about **25 nos. water connections** provided by KWASA.
- People **don't get water according to their demand**. At afternoon there was a very little amount of water.
- WASA provides bills after **8/9 months together** that creates a new problem. The monthly water bill is about **120 tk. Per connection**.
- There is **submersible pump** open to all. But **only two tap** for getting water they have wait at avg. 15 minutes at peak period.
- **Water looses** from the tap not having gate valve at off peak period.
- They are not aware about the **misuse of water** and **water safety plan**.
- Another **private ground water source** is situated at the end of the slum with overhead tank **only used by single family**.

Water is loosing during collecting water



Work done

- Increase the amount of water in supply line, now 50% connections of Rishipara slum get sufficient water by installing a new PTW near the area.
- Regularly get the water bill.



Work Done

Awaking the
slum people **not**
to misuse water
and
contamination
waterborne
diseases



Works starts for more taps



Work done



Now no water loose and they get water quickly.

Organizational Change

- By the discussion we realize the **importance of our duties** and **setup our mind for better service**. Now we think our duties in different way.
- The **Bill distributors** are being **more effective** by close supervision of respective Revenue Officer.
- Now every month 8 sample of **supplied water are tasted** from different locations.

SUWAS Key Principle

- In order to fulfill the SDG potable water for all people lived in City the, we select Rishipara Slum (equity) as our **Project Area**.
- **Organizational change** (Close supervision of Pump Operator, Water Bill Distributor, Regularize water quality Test).
- Ground water source is replaced by surface water treatment plant making the water **supply system sustainable**.
- **Working together** with the service provider (KCC, KWASA), Khulna University and NGOs (DSK, SEIAM) makes the change project fruitful.

Learning

❖ The Three H (Head, Heart & Hand)

- *Building the Good Head: Training: OJT & Academic*
- *Creating the Good Heart: Enforcement of Morale*
- *Making the Hand in Action: Self Assessment Scheme.*

❖ Integration is the main fact for sustainable development.

Thank you All for your Kind Concentration



SUWAS 2018 A Team